

दुर्गा शंकर मिश्र

सचिव

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Secretary



सत्यमेव जयते



एक कदम स्वच्छता की ओर

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### MESSAGE

As nations develop, cities play a key role in opening pathways to achieve sustained economic growth. In this context, the rise of Indian cities presents immense potential to tap into higher potential of development & transformation over time. More importantly, the governance structures of these cities define how these opportunities could be unlocked.

In its quest to achieve urban development, the Government of India has initiated several programmes that not only catalyse economic progress but seek to improve the quality of life of the people. The initiatives launched include Deen Dayal Yojana- National Urban Livelihood Mission (DAY-NULM), Pradhan Mantri Awas Yojana-Urban (PMAY-U), Swachh Bharat Mission – Urban (SBM-U), Atal Mission for Rejuvenation and Urban Transformation (AMRUT), Smart Cities Mission (SCM) and Schemes/Projects for Urban Transport. These programmes span across the country, confronting challenges from poverty alleviation to access to various civic infrastructure that makes urban areas conducive to achieve ones potential.

As an accompaniment to the Ease of Living Index-2020, the Municipal Performance Index (MPI) provides a granular understanding of the functioning of the urban local bodies. On the one hand Ease of Living Index focuses on assessing ease of liveability based on outcomes, Municipal Performance Index emphasises elements that act as inputs and condition those end results.

The assessment process would help identify existing gaps in local service delivery and governance structures. It would discern best practices and promote peer learning and healthy competition among municipal bodies. Most significant feature of the index is to provide more clarity to the citizens and promote transparency and accountability in the local governance practices.

This report would not come to fruition without the efforts of numerous people. I acknowledge the efforts of team Smart Cities Mission, Institute for Competitiveness, India Smart Cities Fellows, Karvy Data Management Services and their supporting partners for their valuable insights that have shaped this index.

I hope this Index will motivate our Municipal Bodies to improve their outputs on different civic/governance infrastructure to serve their citizens better. Any suggestions to improve this Index is welcome.

(Durga Shanker Mishra)

New Delhi

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